



136 Rye Street • South Windsor, CT 06074 | Phone: 860.528.0766 • 860.528.2196 | Fax: 860.528.6695
CT License #303782 | HOD #151

GAS SERVICE PLANS

Andrews Oil & Gas Services agrees to provide the following services and component coverage: Once per year, we will complete an inspection of the gas heating equipment covered by this service contract and replace the following gas components and accessories:

OPTION #1 MID-EFFICIENT: \$305 + TAX

- Burner and orifices
- Gas control valve & regulator
- Pilot burner
- Electronic ignition system
- Heating circuit transformer
- Thermocouples and pilot generators
- Fuse & switch
- High limit control
- Gas shut-off valves
- Draft diverter
- Two standard thermostats
- Spill switch
- Burner motor
- Fan & limit control & relay
- Blower housing and fan assembly
- Blower motor & bearings
- Pulleys & belts
- Motor for zone damper
- Aquastat controls & relay
- Circulator pump – cartridge-style only
- Low water cut-off control
- Pressure-trol
- Pressure and temperature gauge
- Zone valves heads
- Pressure relief valves
- Circulator motor & coupling
- Inducer motors

OPTION #2 HIGH-EFFICIENT: \$490 + TAX

- Electronic ignition system
- Outdoor sensors
- Return water sensors
- Supply water sensors
- Fuel gas limit stat
- High limit stat
- Gas valves
- Primary circulator pump
- Full modulating fans
- Control boards
- Relief valves
- Air vents
- Pressure gauges
- Electrode assembly
- Neutralizers
- Condensate pump
- Zone valve power heads

OPTION #3 TANKLESS WATER HEATER WITH DESCALING: \$315 + TAX

- Gas burner & orifices
- Pilot burner
- Gas valves & regulator
- Electronic ignition systems
- Limits and safeties
- Thermostat
- Pressure switch
- Fan
- Relief valve



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GENERAL CONTRACT CONDITIONS

- 1) Only Andrews Oil & Gas Services technicians may service or work on covered equipment.
- 2) Any repairs or replacements that may be necessary due to damage from hurricanes, tornadoes, floods, power failures, power surges or reduced voltage, freeze ups, or other natural disasters are not covered.
- 3) Customer agrees to keep work area near equipment accessible and safe for technicians.
- 4) Environment of equipment must remain in a condition as not to cause premature servicing or replacement of covered components.
- 5) Andrews Oil & Gas Services reserves the right to inspect equipment prior to offering a service contract.
- 6) Andrews Oil & Gas Services also reserves the right to refuse renewal of a service contract.
- 7) After hours, weekend and holiday calls will be limited to emergency calls; specifically "no heat". Noise, odor, and no hot water are not considered emergency calls. Calls of this nature that are received after normal business hours, weekends, or holidays that cannot wait until the next business day, will be answered as promptly as possible at the prevailing hourly rate.
- 8) Contract is non-refundable and non-pro-rated.
- 9) Contract will automatically renew unless notified in writing from customer prior to renewal.
- 10) Upon receipt of payment for service contract, customer accepts all obligations and conditions of contract.
- 11) Service call due to the emergency switch being "off" is billable. Please check before requesting service! A service call due to dead batteries in thermostat is billable.
- 12) Only on-demand hot water heaters are included in this agreement.
- 13) Contract is valid for one year from bill date and in effect when payment is received.
- 14) Non-contract service calls are billed as follows: any part of the first hour is a full rate and quarterly thereafter.
- 15) Any work done outside of this contract is billable for time and material. After hour calls are subject to be billed time-and-a-half with a \$35.00 flat rate travel charge.
- 16) For customers who have a CO detector emergency, please contact your fire department. Andrew's Oil & Gas Services, Inc. will do a follow-up service call upon request and will be billed at the hourly rate
- 17) Annual inspection is performed Monday - Friday 8AM to 3PM excluding holidays, March through September.
- 18) Obsolete parts are not covered by this service contract.
- 19) Covered parts and components are replaced at time of failure only.

Andrews Oil & Gas Services exercises reasonable measures of contacting customers to perform the annual cleaning and will not refund or give compensation for a missed inspection

Thank you for choosing Andrew's Oil & Gas Services, Inc.