



136 Rye Street • South Windsor, CT 06074 | Phone: 860.528.0766 • 860.528.2196 | Fax: 860.528.6695
CT License #303782 | HOD #151

BASIC OIL SERVICE PLAN — \$310 + TAX

Andrews Oil & Gas Services agrees to provide the following services and component coverage:
Once per year, we will complete an inspection of the oil heating equipment covered by this service contract and replacement of the following oil burner components and accessories:

- Oil burner motor
- Fuel unit
- Fuel unit strainer
- Ignition transformer
- Stack relay
- CAD cell relay
- CAD cell eye
- CAD cell, holder and leads
- Oil burner fan
- Oil burner coupling
- Oil burner blast tube (non-obsolete)
- Oil burner and cone
- Electrodes, porcelains, buss bars and ignition cable
- Delayed oil valves
- Thermostat – non-programmable
- Emergency switch
- Oil burner nozzle
- Oil filter complete
- Fan limit control (probe-type only)
- Flue pipe – cleaned up to chimney base (during cleaning)
- Nozzle line heater
- Nozzle adapter
- Pressure-trol
- Blower motor up to 1/3 HP (belt drive only)
- Blower belts
- Air filter (one set only during cleaning & special order filters are not covered)
- Drain expansion tank (during cleaning only)
- Boiler gauge glass, nuts, and washers (low pressure only)
- Air scoop
- Boiler drain cap
- Boiler drain
- Purge system (during cleaning only)
- Oil filter cartridge
- Firomatic valve at burner

GOLD OIL SERVICE PLAN: \$515 + TAX

All of the above parts & labor are covered, along with:

- Zone valve power heads
- Pressure & temperature gauge
- Relief-valves
- High vent
- Extrol tanks
- Low water cut-off control
- Pressure-trol
- Circulator pump-cartridge style
- Zone relays
- Draft regulator
- Aqua-stats (excluding Honeywell R8182D & R8182H)

Excellence in heating and cooling since 1960 • Fully insured and licensed technicians



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GENERAL CONTRACT CONDITIONS

- 1) Only Andrews Oil & Gas Services technicians may service or work on covered equipment.
- 2) Customer agrees to purchase oil exclusively from Andrews Oil & Gas Services.
- 3) Any repairs or replacements that may be necessary due to damage from hurricanes, tornadoes, floods, power failures, power surges or reduced voltage, freeze ups, or other natural disasters are not covered.
- 4) Customer agrees to keep work area near equipment accessible and safe for technicians.
- 5) Environment of equipment must remain in a condition as not to cause premature servicing or replacement of covered components.
- 6) Andrews Oil & Gas Services reserves the right to inspect equipment prior to offering a service contract.
- 7) Andrews Oil & Gas Services also reserves the right to refuse renewal of a service contract.
- 8) After hours, weekend and holiday calls will be limited to emergency calls; specifically "no heat". Noise, odor, and no hot water are not considered emergency calls. Calls of this nature that are received after normal business hours, weekends, or holidays that cannot wait until the next business day, will be answered as promptly as possible at the prevailing hourly rate.
- 9) Contract is non-refundable and non-pro-rated.
- 10) Contract will automatically renew unless notified in writing from customer prior to renewal.
- 11) Upon receipt of payment for service contract, customer accepts all obligations and conditions of contract.
- 12) Service call due to the emergency switch being "off" is billable. Please check before requesting service!
A service call due to dead batteries in thermostat is billable.
- 13) Only on-demand hot water heaters are included in this agreement.
- 14) Contract is valid for one year from bill date and in effect when payment is received.
- 15) Non-contract service calls are billed as follows: any part of the first hour is a full rate and quarterly thereafter.
- 16) Any service call for no heat due to outside oil tank and/or outside oil lines that have gelled are billable.
- 17) Please be aware that plugged boilers due to past due annual maintenance (16 month period) is not covered by this contract. If the boiler is not cleaned prior to shut down and is plugged, it will not be covered by this contract.
- 18) Any work done outside of this contract is billable for time and material. After hour calls are subject to be billed time-and-a-half with a \$35.00 flat rate travel charge.
- 19) For customers who have a CO detector emergency, please contact your fire department. Andrew's Oil & Gas Services, Inc. will do a follow-up service call upon request and will be billed at the hourly rate.
- 20) Annual inspection is performed Monday - Friday 8AM to 3PM excluding holidays, March through September
- 21) Obsolete parts are not covered by this service contract.
- 22) Covered parts and components are replaced at time of failure only.

Andrews Oil & Gas Services exercises reasonable measures of contacting customers to perform the annual cleaning and will not refund or give compensation for a missed inspection

Thank you for choosing Andrew's Oil & Gas Services, Inc.