



136 Rye Street • South Windsor, CT 06074 | Phone: 860.528.0766 • 860.528.2196 | Fax: 860.528.6695
CT License #303782 | HOD #151

AIR CONDITIONING SERVICE PLAN — \$275 + TAX

Andrews Oil & Gas Services agrees to provide the following services and component coverage:
Once per year, we will complete an inspection of the cooling equipment covered by this service contract and replacement of the following air conditioning components and accessories:

COVERED PARTS

- Blower Belts
- Blower motor- up to ½ hp
NOTE: EMC motor & module not covered
- Blower wheel
- Blower pulley
- Run & start capacitors
- Condensate emergency switch
- Condensate pump
- Condenser fan motor (up to \$175.00)
- Condenser fan blade (non-obsolete)
- Compressor hard start
- Compressor potential relay
- Contactor
- Expansion valves (up to \$150.00)
- Fan center or relay
- High pressure control
- Low pressure control
- Thermostat (non-programmable only)
- Time delay relays
- Transformers

24-POINT TUNE-UP

- Replace air filter (1" standard only)
- Check air flow
- Check blower belt (replace if needed)
- Check blower motor (Amp draw & oil if needed)
- Check blower pulley
- Check capacitors (for leakage)
- Check compressor (wiring & AMP draw)
- Check condensate pan (clean if needed)
- Check condensate drains (blowout drains)
- Check condensate emergency shut off
- Check condensate pump (clean if needed)
- Clean condenser coil
- Clean condenser blades (if needed)
- Check condenser motor (AMPs & lubricate if needed)
- Check condenser relays and contactors
- Check disconnect box and whip to condenser
- Check ductwork for air leaks and deterioration
- Clean evaporator coil (if needed)
- Check for relays and controls
- Check refrigeration levels and pressures
- Check temperature reading (wet & dry bulb for humidity)
- Check temperature delta from supply and return
- Check thermostat
- Check wiring on condenser and air handler (normal wear & tear)



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GENERAL CONTRACT CONDITIONS

- 1) Only Andrews Oil & Gas Services technicians may service or work on covered equipment.
- 2) Any repairs or replacements that may be necessary due to damage from hurricanes, tornadoes, floods, power failures, power surges or reduced voltage, freeze ups, or other natural disasters are not covered.
- 3) Customer agrees to keep work area near equipment accessible and safe for technicians.
- 4) Environment of equipment must remain in a condition as not to cause premature servicing or replacement of covered components.
- 5) Andrews Oil & Gas Services reserves the right to inspect equipment prior to offering a service contract.
- 6) Andrews Oil & Gas Services also reserves the right to refuse renewal of a service contract.
- 7) After hours, weekend and holiday calls will be limited to emergency calls; specifically "no heat". Noise, odor, and no hot water are not considered emergency calls. Calls of this nature that are received after normal business hours, weekends, or holidays that cannot wait until the next business day, will be answered as promptly as possible at the prevailing hourly rate.
- 8) Contract is non-refundable and non-pro-rated.
- 9) Contract will automatically renew unless notified in writing from customer prior to renewal.
- 10) Upon receipt of payment for service contract, customer accepts all obligations and conditions of contract.
- 11) Service call due to the emergency switch being "off" is billable. Please check before requesting service! A service call due to dead batteries in thermostat is billable.
- 12) Only on-demand hot water heaters are included in this agreement.
- 13) Contract is valid for one year from bill date and in effect when payment is received.
- 14) Non-contract service calls are billed as follows: any part of the first hour is a full rate and quarterly thereafter.
- 15) Any work done outside of this contract is billable for time and material. After hour calls are subject to be billed time-and-a-half with a \$35.00 flat rate travel charge.
- 16) For customers who have a CO detector emergency, please contact your fire department. Andrew's Oil & Gas Services, Inc. will do a follow-up service call upon request and will be billed at the hourly rate
- 17) Annual inspection is performed Monday - Friday 8AM to 3PM excluding holidays, March through September.
- 18) Obsolete parts are not covered by this service contract.
- 19) Covered parts and components are replaced at time of failure only.

Andrews Oil & Gas Services exercises reasonable measures of contacting customers to perform the annual cleaning and will not refund or give compensation for a missed inspection

Thank you for choosing Andrew's Oil & Gas Services, Inc.